



MWA Intelligence, Inc. Promotes Dennis Araiza to Manager of Customer Care Group

Solidifies leadership role for ongoing series of customer-focused initiatives targeting heightened technical support, product development, sales support and client services

Scottsdale, AZ. — May 15, 2009 — MWA Intelligence, Inc. (MWAi), a leader in enterprise-class M2M (machine-to-machine) and M2P (machine-to-people) solutions and services, today announced its latest move in deploying a series of Continuous Customer Care Improvement initiatives as part of a larger corporate program designed to improve the company's technical support, product development, sales support and customer service. The program is dedicated to following a consistent strategy rooted in MWAi's goal to deliver world-class service in conjunction with the finest and best products the industry has to offer.

In order to provide the appropriate and necessary in-house disciplines and skill sets for growth, MWAi has made and will continue to make process and personnel changes that will enable the company to move and adapt quickly and efficiently into the future. With this in mind, one of MWAi's finest and most tenured team members, Dennis Araiza, was promoted to Manager of Customer Care and Technical Support.

Dennis is a tireless advocate for delivering great support, has proven technical skills and his team leadership is exemplary. As MWAi continues to expand and grow, Dennis and the entire Customer Care Team will continue to provide excellent support to meet clients' expectations.

"This promotion and our Continuous Customer Care Improvement initiatives are just ongoing examples of MWAi moving ahead with better products and better people," said John Brostrom, Senior Vice President Customer Care and Operations. "Our customers are the lifeblood of our company and with Dennis Araiza leading the way, I am confident we will deliver improved results with greater care."

About MWA Intelligence, Inc. — MWA Intelligence, Inc. offers leading-edge M2M (machine-to-machine) and M2P (machine-to-people) technologies, world-class customer service and expertise in the office equipment and utilities vertical markets. We deliver comprehensive solutions to companies in need of remote asset management and improved service standards. MWA Intelligence has developed a platform-independent approach to asset, service and mobile workforce management that is flexible and scalable to accommodate company's unique requirements and grow as your business model evolves. Our solutions drive greater customer satisfaction and profit to the bottom line. For more information, please visit www.mwaintelligence.com.

Contact

John Brostrom, SVP of Operations
MWA Intelligence, Inc.
480.538.5920
John.Brostrom@mwaintel.com
www.mwaintelligence.com